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United States  
81395-165  
Patents

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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IN RE APPLICATION

Technology Center 2100

Serial Number:	09/624,239
Group Art Unit:	2184
Examiner:	Bryce P. Bonzo
Title:	METHOD, APPARATUS, COMPUTER- READABLE MEDIA AND USER INTERFACE FOR ANNUNCIATING PROBLEMS IN A SYSTEM
Filing Date:	July 24, 2000
Inventors:	Tommaso D'Ippolito et al.
Agent's ref:	81395-165

December 9, 2003

U.S. Commissioner of Patents and Trademarks  
U.S. Patent and Trademark Office  
Washington, D.C. 20231  
United States

Dear Sir:

**RESPONSE**

In response to the Office Action dated September 12, 2003, the deadline for responding to which is **December 12, 2003**, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 11 of this paper.

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344.00 DP